



## Frequently Asked Questions

### **What is the class size?**

We try to have a maximum of 10 children per class. Please note that there may be occasions where a student from another class might be attending a makeup class.

### **What ages are of the children in the class?**

The class is for children ages from 3 to 5.

### **Do I have to stay in the class with my child/children?**

Yes, this is a class for both parents / guardians and children.

### **How many teachers are in the class?**

Ideally, there will be 2 teachers in the classes. There may be occasions where there will only be 1 teacher due to scheduling conflicts.

### **What is the price for the classes?**

The price for the 10-week session is \$249.99.

### **Is there a discount for siblings?**

Yes, there is a 15% discount for each **ADDITIONAL SIBLING**. Please use the online form to register each of your children and reserve the available spots in the class. **No other discounts can be applied with the sibling discounts.**

### **I just found about this class, but it is after the start date, can I still join the class?**

If there is still room in the class, we would love for you to join our class. We will prorate the amount accordingly for the remainder of the session.

### **What are the rules of the classroom?**

Our number one rule is for you and your child to have fun. However, we want the class to be enjoyable for all so please be respectful of all the families in the class. If your child becomes upset for any reason and needs a few minutes to settle down, please feel free to use the waiting room as needed. Also, while we want the children to have an opportunity to explore and be creative, please be mindful of the instruments and other equipment that is in the classroom.

### **What do I do if I can't make it to class one week?**

Please let us know if you need to cancel your scheduled class and we will schedule a makeup class for you to attend. This will either be a different class that week, or a second class on a different week.



## Something has come up and I can no longer attend classes, is there a refund policy?

Should you need to cancel your enrollment in our class, we will provide you with a refund for the remaining classes that have not taken place.

## There is inclement weather, how do know if class is being held?

Please check the Marchwood Music Facebook page for updates on inclement weather and if class is being held.

Our Facebook Page link is: <https://www.facebook.com/marchwoodmusicstudio/>

## How do I register for a class?

Registration is a 2 step process.

- 1) Navigate to our website: <http://marchwoodmusic.com/pre-k/> and submit the registration form on the right side of the Pre K Music Page. (If signing up using mobile device, the registration form is lower on the page)



- 2) Once you have finished the registration form, we will be in touch with you and you will receive an invoice through the email that was submitted on the registration form.

**\*\*\* The Registration will be completed upon the payment through the invoiced email. We will not be accepting payments for the classes on the first day of the class\*\*\***

Please let us know if you have any other questions. Our email address is: [info@marchwoodmusic.com](mailto:info@marchwoodmusic.com) Our phone number is: 610-405-6672

**Thanks so much and we look forward to playing and exploring music with you and your family!**

